



Republic of the Philippines
Department of Education
REGION I

SCHOOLS DIVISION OFFICE OF DAGUPAN CITY



**Office of the Schools Division
Superintendent**

Division Memorandum No. 289, S. 2023

TO: Assistant Schools Division Superintendent
Chief Education Supervisors
Education Program Supervisors
Public Schools District Supervisors
Elementary and Secondary School Heads
Division Public Assistance Coordinator
School Oplan Balik Eskwela Focal Persons
All Others Concerned

FROM: Office of the Schools Division Superintendent

DATE: August 16, 2023

SUBJECT: **REACTIVATION OF THE DIVISION OPLAN BALIK ESKWELA
PUBLIC ASSISTANCE COMMAND CENTER**

**COMPOSITION OF 2023 DIVISION OPLAN BALIK ESKWELA – PUBLIC
ASSISTANCE COMMAND CENTER (OBE-PACC)**

1. In line with the conduct of the Oplan Balik Eskwela (OBE) for school year 2023-2024, for the start of classes on August 29, 2023, this office reactivates the OBE Public Assistance Command Center (PACC) from August 14 to 26, 2023.
2. The OBE-PACC shall serve as an information and complaints processing and routing mechanism.
3. Ensure that the OBE hotline numbers, email, SMS numbers and social media pages are available and disseminated to the public.
FB Page: @depeddagupan
Email: dagupan.city@deped.gov.ph
Cp numbers: 09151325313 or 09338724680
4. Reporting of issues and concerns, including actions taken, received within the day shall be through the OBE Ticketing Systems.
5. To coordinate all OBE activities, the following officials are hereby designated as SDO Dagupan OBE-PACC 2023 Committee:

Chair: **DR. ROWENA C. BANZON, CESO V**
Schools Division Superintendent



Address: Burgos St. Poblacion Oeste, Dagupan City, Philippines
Telephone No: (075) 615-26-45
Email: dagupan.city@deped.gov.ph



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Co-Chair: **DR. MARCIANO U. SORIANO, JR., CESO V**
Assistant Schools Division Superintendent

Vice Chair: **DR. HAYDEE C. MAIQUEZ**, Education Program Specialist
Division Public Assistance Coordinator

LEMUEL DINO V. VISPERAS, Project Development Officer II
Division Information Officer

Members: **ATTY. JOSE C. OVIEDO**, Legal Officer
DR. MARISSA O. PEREZ, Education Program Supervisor
DR. ISABELITA N. DAROYA, Public Schools District Supervisor
MYREL ANGELICA N. LOPEZ, Administrative Officer V
REYNANTE B. INFANTE, Information Technology Officer
JOANN L. JIMENEZ, Planning Officer
DR. VLADIMIR C. PARAYNO, Senior Education Program Specialist
ISAGANI D. ROSARIO, Senior Education Program Specialist


6. Schools are hereby instructed to comply with Oplan Balik Eskwela neasures such as:
- Submission of the School OBE Committee to the SGOD Unit not later than August 16, 2023.
Chair: School Head
Vice Chair: School Information Officer
Members: School Admin and other staff
 - Installation of School Public Assistance and Action Center (desk) in the most accessible area.
 - Release of Publication Materials such as tarpaulin, posters, and others
 - Activation of School OBE Services
Hotlines SMS, Social Media Walk-in Clients

7. On August 31, 2023, Schools shall submit Summary of OBE Reports.

Date	Name of Client	Contact Details	Nature of Concern	Details	Action taken
			<ul style="list-style-type: none">• Query• Commendatio• Complaint• Suggestion• Request		

8. Please contact Dr. Haydee C. Maiquez or Mr. Lemuel Dino V. Visperas for inquiries and clarifications.

9. Wide and immediate dissemination of this memorandum is desired.


DR. ROWENA C. BANZON, CESO V
Schools Division Superintendent