



Republic of the Philippines
Department of Education

REGION I
 SCHOOLS DIVISION OFFICE DAGUPAN CITY

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**Office of the Schools Division
 Superintendent**

Division Memorandum

No. 488 s. 2022

To: Assistant Schools Division Superintendent
 Chief Education Supervisors
 Unit/Section Heads of Legal, Personnel, Supply, Records, Budget,
 Cash, ICT, LR, P&R, and SMME
 Public Elementary and Secondary School Heads
 School Citizen/Client Satisfaction Survey Focal
 All Others Concerned

From: OFFICE OF THE SCHOOLS DIVISION SUPERINTENDENT

Date: December 15, 2022

Subject: **SUBMISSION OF CITIZEN/CLIENT SATISFACTION SURVEY (CCSS)
 RESULTS FOR FISCAL YEAR 2022**

Republic Act no. 11032 or the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018" requires all government agencies to establish a feedback mechanism to ensure the continuous enhancement of service delivery. Additionally, ARTA Memorandum Circular no. 2019-002 also specifies that the Citizen/Client Satisfaction Survey (CCSS) Report shall be submitted per agency by the last working day of January each year.

In this regard, the following units/sections in the division office as well as all public elementary and secondary schools shall submit their CCSS Report 2022 to the Public Affairs Service – Public Assistance Action Center **on or before December 29, 2022** through the links provided:

| | | |
|-------------------------------|---|---|
| Schools Division Office | <ul style="list-style-type: none"> • Legal Unit • Personnel Unit • Property and Supply • Records Unit | https://bit.ly/DepEd2022CCSS_SDO_A |
| | <ul style="list-style-type: none"> • Curriculum Implementation Division • SGOD – Planning & Research Section | https://bit.ly/DepEd2022CCSS_SDO_B |



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 Website: depeddagupan.com
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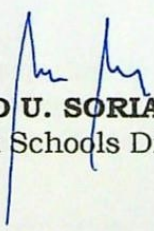
**Office of the Schools Division
Superintendent**

| | | |
|--------|--|---|
| | <ul style="list-style-type: none">• SGOD – School Management, Monitoring & Evaluation Section | |
| | <ul style="list-style-type: none">• Budget Unit• Cash Unit• Information & Communications Technology Unit | https://bit.ly/DepEd2022CCSS_SDO_C |
| School | | https://bit.ly/DepEd2022CCSS_Schools |

For information and guidance of all concerned.

AGUEDO C. FERNANDEZ, CESO V
Schools Division Superintendent

For and in the absence of the SDS:


MARCIANO U. SORIANO, Jr., PhD, CESO VI
Assistant Schools Division Superintendent



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