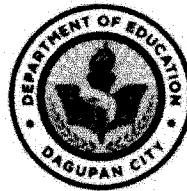


Republic of the Philippines  
DEPARTMENT OF EDUCATION  
Region I  
SCHOOLS DIVISION OFFICE  
DAGUPAN CITY



DIVISION MEMORANDUM NO. 212, s. 2019

RELEASE  
DEFED  
DATE: 6-26-19  
RY: 9.53

To : Assistant Schools Division Superintendent  
Chief Education Supervisors, CID and SGOD  
Public Schools District Supervisors  
Public Elementary and Secondary School Heads  
School CSS Process Owners

From : Office of the Schools Division Superintendent

Subject : **Orientation on Customer Satisfaction Survey**

Date : June 26, 2019

1. To support SDO Dagupan schools toward attaining ISO certification, the Schools Division Office will conduct an Orientation on Customer Satisfaction Survey on **July 3, 2019, Wednesday, 8:00-11:00 AM**, at the School Governance and Operations Division Office.
2. Participants are Elementary and Secondary School Heads and School CSS Process Owners. No proxy allowed.
3. The agenda of the meeting include a discussion on CSS procedure and requirements, complaint handling procedure, as well as other issues and concerns related to customer satisfaction.
4. Widest dissemination of the content of this memorandum is desired.

  
**LORNA G. BUGAYONG, Ph.D., CESO VI**  
Schools Division Superintendent

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